



**Louisiana**  
PARENT TRAINING & INFORMATION CENTER

**700 HICKORY AVENUE  
HARAHAN, LA 70123**

504.888.9111 | 800.766.7736

504.353.2350 fax

[www.fhfofno.org](http://www.fhfofno.org) | [info@fhfofno.org](mailto:info@fhfofno.org)

**Changing Lives. Every Day**



## **WELCOME TO FAMILIES HELPING FAMILIES**

**A Guide to Resources & Information for Children with  
Disabilities/Special Health Care Needs**





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**Changing Lives Every Day**

## WE'RE GLAD YOU'RE HERE!

Welcome to Families Helping Families of Greater New Orleans, the Louisiana Parent Training and Information Center! You have found your community. Since 1991, the focus of Families Helping Families of Greater New Orleans (FHF of GNO) has been on Louisiana families of individuals with disabilities or special health care needs. The health and happiness of parents, caregivers, and children have driven us to create partnerships with like-minded organizations in our state and to foster the growth of programs that encourage and provide meaningful lives.

As the Louisiana Parent Training and Information Center (LaPTIC), FHF of GNO is here to teach parents and youth with disabilities or special health care needs throughout the state to navigate support systems and find joy, hope, and success in spite of challenges. As parents of or individuals with disabilities or special health care needs, our knowledgeable, trained staff are uniquely equipped to increase the confidence of other parents and improve outcomes for their children throughout their lifetime.

This booklet is intended to provide you with a basic understanding of Families Helping Families of GNO, information on disability and special health care services in Louisiana, and some tips on how to be the best advocate you can be for your child or yourself.

### FHF of GNO CAN help families:

- Understand their child's disability or special health care needs;
- Understand their rights to early intervention services mandated by Part C of our Federal special education law, the Individuals with Disabilities Education Act;
- Understand their rights to a free appropriate public education mandated by our Federal special education law, the Individuals with Disabilities Education Act;
- Understand their rights under Section 504 of the Rehabilitation Act;
- Understand what adult services are available once their child exits high school; and
- Understand the home and community-based services like waivers, flexible family funds, and individual and family support.

We can connect you with the resources needed to assist your family. Unfortunately, there are some things we *cannot* do because of legality or capacity. We always want to be as transparent as we can about our limitations.

### What FHF of GNO CANNOT do:

- We cannot provide legal services or advice. We are not attorneys; we would rather help you resolve the problem and avoid the need for an attorney. However, if the situation is beyond help and you need legal assistance, we will be happy to provide you with some information to help.
- We cannot provide medical advice. We are not medical professionals. If you need someone to discuss medical issues, we are happy to listen and help you sort out your options and provide you with information.
- We cannot attend every IEP meeting we are requested to attend. Our small staff receives on average 600 requests a month for support. Our philosophy is to teach parents how to fish so they can feed their families every day. We want to prepare you to be the best advocate you can be for your child since you are the constant in your child's life. If you need support in preparing for the meeting, we are here to help you.

We encourage you to contact our office to discuss any challenges you are currently having. And be sure to follow us on social media and check out our upcoming calendar of events on our website.

## WHAT WE OFFER FAMILIES

**Information, Resources & Outreach**--FHF of GNO provides families with specific information related to disability and disability services. We direct you to the resources that are available to help you navigate systems and advocate for your child. We attend outreach events in the community, and we are active on social media. Our website offers many resources and information, and our quarterly digital magazine *Exceptional Times* is filled with inspirational articles and amazing success stories.

**Education & Training**--We offer several training opportunities every month--more than 100 annually! Classes are offered via webinar or in person, and present topics relevant to people with disabilities or special health care needs and their families. Short educational segments, called "Mini Modules," can also be found on our website. Workshops are current and of excellent quality, and always free of charge!

**Peer to Peer Support**--Arguably what makes Families Helping Families special is that staff are either self-advocates (adults with disabilities or special health care needs) or have a close family member, usually a child, with a disability or special health care need. We are passionate about helping families because we know exactly what obstacles you face. We know what it feels like to get that diagnosis; to try to find the services your child desperately needs to be successful in school or active in the community; to wonder what's going to be available for your child after high school. We've all been where you are now, and it's why we do what we do. We are here for you, whether by phone, in person, through email or text, or on social media.

### My Notes



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Facebook - [www.facebook.com/fhfofgno](http://www.facebook.com/fhfofgno)  
Twitter - [www.twitter.com/FHFofGNO](http://www.twitter.com/FHFofGNO)  
Instagram - [www.instagram.com/fhfofgno](http://www.instagram.com/fhfofgno)  
YouTube - <https://www.youtube.com/channel/UCYIOuHkRajp570dH0ZSjkUw>



# FAMILIES HELPING FAMILIES NETWORK

FHF of GNO is part of a network of 10 Families Helping Families Centers across Louisiana. Each center is independent, has its own 501(c)3 from the Internal Revenue Service, and is governed independently by its own Board of Directors. No center is subordinate to another, and each center's independent Board of Directors selects the Executive Director of that FHF Center.

Each FHF center is staffed with trained, experienced parents of or individuals with disabilities or special health care needs. We have walked in your shoes and are dedicated to helping you navigate the service delivery systems we all often depend on in order to get the services and supports our loved ones need.

## Our Network of Centers:

### Families Helping Families of Southeast Louisiana, Inc.

2401 Westbend Parkway, Suite 3090

New Orleans, LA 70114

504-943-0343 or 1-877-243-7352

Email: [info@fhfsela.org](mailto:info@fhfsela.org) | Web: [www.fhfsela.org](http://www.fhfsela.org)

Region 1 - Parishes: Orleans, St. Bernard, Plaquemines

### Families Helping Families of Greater Baton Rouge, Inc.

2356 Drusilla Lane, Baton Rouge, LA 70809

225-216-7474 or 1-866-216-7474

Email: [info@fhfgbr.org](mailto:info@fhfgbr.org) | Web: [www.fhfgbr.org](http://www.fhfgbr.org)

Region 2 - Parishes: East & West Baton Rouge, East & West Feliciana, Pointe Coupee, Iberville, Ascension

### Bayou Land Families Helping Families, Inc.

286 Hwy. 3185, Thibodaux, LA 70301

985-447-4461 or 1-800-331-5570

Email: [bayoulandfhhf@gmail.com](mailto:bayoulandfhhf@gmail.com) | Web: [www.blfhhf.org](http://www.blfhhf.org)

Region 3 - Parishes: Assumption, St. John, St. Charles, St. James, Terrebonne, Lafourche, St. Mary

### Families Helping Families of Acadiana, Inc.

100 Benman Rd., Lafayette, LA 70506

337-984-3458 or 1-855-984-3458

Email: [info@fhfacadiana.org](mailto:info@fhfacadiana.org) | Web: [www.fhfacadiana.org](http://www.fhfacadiana.org)

Region 4 - Parishes: Lafayette, Iberia, St. Martin, Vermillion, St. Landry, Evangeline, Acadia

### Families Helping Families of Southwest Louisiana, Inc.

1830 Ryan St., Suite A, Lake Charles, LA 70601

337-436-2570 or 1-800-894-6558

Email: [info@fhfswla.org](mailto:info@fhfswla.org) | Web: [www.fhfswla.org](http://www.fhfswla.org)

Region 5 - Parishes: Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis

### Families Helping Families at the Crossroads of LA, Inc.

2840 Military Hwy., Suite A, Pineville, LA 71360

318-641-7373 or 1-800-259-7200

Email: [fhhxroads@aol.com](mailto:fhhxroads@aol.com)

Web: [www.familieshelpingfamilies.net](http://www.familieshelpingfamilies.net)

Region 6 - Parishes: Vernon, Rapides, Winn, Grant, LaSalle, Catahoula, Concordia, Avoyelles

### Families Helping Families Region 7

215 Bobbie St., Suite 100

Bossier City, LA 71112

318-226-4541 or 1-877-226-4541

Email: [info@fhfregion7.com](mailto:info@fhfregion7.com) | Web: [www.fhfregion7.com](http://www.fhfregion7.com)

Region 7 - Parishes: Caddo, Bossier, Webster, Claiborne, Bienville, Natchitoches, Sabine, DeSoto, Red River

### Families Helping Families of Northeast Louisiana, Inc.

5200 Northeast Road, Monroe, LA 71203

318-361-0487 or 1-888-300-1320

Email: [info@fhfnela.org](mailto:info@fhfnela.org) | Web: [www.fhfnela.org](http://www.fhfnela.org)

Region 8 - Parishes: Ouachita, Union, Jackson, Lincoln, Caldwell, Morehouse, West & East Carroll, Richland, Franklin, Tensas, Madison

### Northshore Families Helping Families, Inc.

108 Highland Park Plaza, Covington, LA 70433

985-875-0511 or 1-800-383-8700

CSHS 985-345-8300 or 1-877-537-8700

Email: [nfhf@bellsouth.net](mailto:nfhf@bellsouth.net) | Web: [www.fhfnorthshore.org](http://www.fhfnorthshore.org)

Region 9 - Parishes: St. Tammany, Livingston, St. Helena, Tangipahoa, Washington

### Families Helping Families of Greater New Orleans

Louisiana Parent Training and Information Center (LaPTIC)

700 Hickory Avenue, Harahan, LA 70123

504-888-9111 or 1-800-766-7736

Email: [info@fhofgno.org](mailto:info@fhofgno.org) | Web: [www.fhofgno.org](http://www.fhofgno.org)

Region 10 - Parish: Jefferson | LaPTIC - Statewide

# FEDERAL LAWS RELATED TO DISABILITY

## **Individuals with Disabilities Education Act (IDEA)**

The Individuals with Disabilities Education Improvement Act (IDEA) guarantees every eligible student a “free appropriate public education,” sometimes called FAPE. The IDEA was most recently reauthorized by Congress in 2008. The law says schools must:

- find and identify students who have a disability;
- involve you in decision-making;
- evaluate (test) students in a fair and unbiased way;
- develop an individualized education program (IEP) for each eligible student that includes measurable annual goals, including academic and functional goals designed to help your child be involved in and make progress in the general curriculum (as found in the Louisiana Content Standards);
- provide special instruction, related services, and supplementary aids and services based on peer-reviewed research as much as is practical;
- provide services in the least restrictive environment;
- maintain education records/files; and
- provide processes for resolving parent complaints.

## **Section 504 of the Rehabilitation Act of 1973 (504)**

Section 504 of the Rehabilitation Act of 1973 (29 U.S.C.A. Section 794), says that no program or activity receiving federal money can discriminate against any qualified person with a disability. These regulations apply to all schools, including private schools, which receive or benefit from federal funds. Each school district is required to have a 504 officer.

Some students who do not qualify for IDEA services get Section 504 services. The 504 Plan ensures that the child who has a recognized disability receives accommodations that will enable them to participate equally in all activities and services at school, including school clubs, athletic programs, social activities, transportation, health and counseling services and vocational programs. If you think your child might be eligible for Section 504 services rather than IDEA services, ask to talk to your school district’s 504 officer.

For more information on Section 504, consult the [Fact Sheet from the Department of Health and Human Services](https://www.hhs.gov/sites/default/files/ocr/civilrights/resources/factsheets/504.pdf). <https://www.hhs.gov/sites/default/files/ocr/civilrights/resources/factsheets/504.pdf>

## **Americans with Disabilities Act (ADA)**

The ADA is a federal law that gives people with disabilities, including students, protections like those given to people on the basis of race, sex, and national origin. All public schools must comply with the ADA, which bans discrimination based on disability in public accommodations, state and local government services, employment, transportation, and telecommunications.

For more information on the ADA, go to [this page from the Department of Education website](https://www2.ed.gov/about/offices/list/ocr/disabilityoverview.html). <https://www2.ed.gov/about/offices/list/ocr/disabilityoverview.html>



## COMPARISON BETWEEN IDEA, SECTION 504 & THE ADA

	IDEA	SECTION 504	ADA
<b>Mission:</b>	To provide a free, appropriate, public education (FAPE) in the least restrictive environment.	To establish a "level playing field" and prevent discrimination based on a disability.	Strengthens Section 504 and extends coverage to employment, private institutions and other previously unnamed agencies and organizations.
<b>Applies to:</b>	All public schools, pre-kindergarten to 12th grade or age 21 if enrolled in a public secondary program.	All institutions and programs receiving federal financial assistance. Includes private institutions where students receive federal financial assistance.	Public and private education, employment, transportation, accommodations and telecommunications, regardless of whether there is federal funding.
<b>Covers:</b>	Those who have educational disabilities that require special education services to age 21 or until graduation.	All qualified persons with disabilities regardless of whether they received services in elementary/ secondary school. A person is "otherwise qualified" if the person is able to meet the requisite academic and technical standards, with or without accommodations.	All qualified persons with disabilities and people without disabilities who are discriminated against because of their relationship with a person with a disability.
<b>Defined as:</b>	Disabilities covered are defined in the Act and are too numerous to list here. Refer to the Act.	No specific list of disabilities. The definition of a person with a disability is a person with a physical or mental impairment that: <ul style="list-style-type: none"> <li>• Substantially limits one or more major life activities</li> <li>• Has a record of the disability</li> <li>• Is regarded as having the disability</li> </ul>	Same criteria as Section 504. HIV status, contagious and non-contagious diseases are also defined as disabilities.
<b>ID/Process:</b>	Responsibility of the school. No expense to the parent or the student. Transfer of parental rights to the student at age 18.	Responsibility of the student to self-identify to the institution and provide appropriate documentation of disability.	Same as Section 504

*Adapted from: Brinckerhoff, L.C., Shaw, S.F., and McGuire, J.M., (1993). Promoting postsecondary opportunities for students with learning disabilities, 44-45. Reprinted with permission.*

## EARLYSTEPS

EarlySteps, Louisiana's Early Intervention Program, provides services to families with infants and toddlers ages birth to three years (36 months) who have a developmental delay or a medical condition likely to result in a developmental delay. Services are provided in the child's natural environment, such as the child's home, child care, or any other community setting typical for children from birth to 3 years (36 months).

Services provided by EarlySteps include Support Coordination, Speech-Language Services, Special Instruction, Occupational Therapy, Physical Therapy, Audiology Services, and other services based on individual need.

If your child is under age 3, you can call the EarlySteps System *Point of Entry* (SPOE) in your region of the state and say, "I have concerns about my child's development and I would like to have my child evaluated to find out if he/she is eligible for early intervention services."

**Website:** <https://ldh.la.gov/index.cfm/page/139/n/139>

### Easter Seals of Louisiana

935 Gravier St., Ste. 720 , New Orleans, LA 70112

504-595-3408 or 1-877-595-3408

*Region 1 - Parishes: Orleans, St. Bernard, Plaquemines*

### Southeast Louisiana Area Health Education Center

4324 S. Sherwood Forest Blvd, St. C-155

Baton Rouge, LA 70816

225-925-2426 or 1-866-925-2426

*Region 2 - Parishes: East Baton Rouge, West Baton Rouge, East Feliciana, West Feliciana, Pointe Coupee, Iberville, Ascension*

### Southeast Louisiana Area Health Education Center

602 Parish Road, Thibodaux, LA 70301

985-447-6550 or 1-866-891-9044

*Region 3 - Parishes: Assumption, St. John, St. Charles, St. James, Terrebonne, Lafourche, St. Mary*

### First Steps Referral and Consulting, LLC

138 East Main Street, New Iberia, LA 70560

337-359-8748 or 1-866-494-8900

*Region 4 - Parishes: Lafayette, Iberia, St. Martin, Vermillion, St. Landry, Evangeline, Acadia*

### First Steps Referral and Consulting, LLC

138 East Main Street, New Iberia, LA 70560

337-359-8748 or 1-866-494-8900

*Region 5 - Parishes: Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis*

### Families Helping Families at the Crossroads of LA

2840 Military Hwy.

Pineville, LA 71360

318-704-1038 or 1-866-676-1695

*Region 6 - Parishes: Vernon, Rapides, Winn, Grant, LaSalle, Catahoula, Concordia, Avoyelles*

### Families Helping Families at the Crossroads of LA

2620 Centenary Blvd. Bldg. 2 Suite 249

Shreveport, LA 71104

318-226-8038 or 1-866-676-1695

*Region 7 - Parishes: Caddo, Bossier, Webster, Claiborne, Bienville, Natchitoches, Sabine, DeSoto, Red River*

### Easter Seals of Louisiana

1863 Avenue of America, Monroe, LA 71201

318-322-4788 or 1-877-322-4788

*Region 8 - Parishes: Ouachita, Union, Jackson, Lincoln, Caldwell, Morehouse, West Carroll, East Carroll, Richland, Franklin, Tensas, Madison*

### Southeast Louisiana Area Health Education Center

1302 J.W. Davis Drive, Hammond, LA 70403

985-429-1252 or 1-866-640-0238

*Region 9 - Parishes: St. Tammany, Livingston, St. Helena, Tangipahoa, Washington*

### Southeast Louisiana Area Health Education Center

1321 26th St., Kenner, LA 70026

504-496-0165 or 1-866-296-0718

*Region 10 - Parish: Jefferson*



## HUMAN SERVICES DISTRICTS/AUTHORITIES

**An important first step to take after a child is diagnosed with a disability is to contact the local human services district/authority to apply for services your child may need at some point.**

The Office for Citizens with Developmental Disabilities (OCDD) is responsible for providing services and supports to individuals with developmental disabilities in Louisiana. The human services districts/authorities serve as the *System Points of Entry (SPOE)* for individuals to receive services. An assessment of people who request services is conducted to determine the person's eligibility, which is based on the definition of developmental disability as outlined in Louisiana law (R.S. 28:451.1-455.2).

### Metropolitan Human Services District (MHSD)

3100 General DeGaulle Drive

New Orleans, LA 70114

504-568-3130

*Region 1 - Parishes: Orleans, Plaquemines, St. Bernard*

### Capital Area Human Services District (CAHSD)

4615 Government Street, Building 2

Baton Rouge, LA 70806

225- 925-1910 or 1-866-628-2133

*Region 2 - Parishes: Ascension, East Baton Rouge, East Feliciana, Iberville, Pointe Coupee, West Baton Rouge, West Feliciana*

### South Central Human Services Authority (SCLHSA)

5593 Highway 31, Houma, LA 70360

985-876-8805

*Region 3 - Parishes: Assumption, Lafourche, St. Charles, St. James, St. John, St. Mary, Terrebonne*

### Acadiana Area Human Services District (AAHSD)

302 Dulles Drive, Lafayette, LA 70506

337-262-5610

*Region 4 - Parishes: Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, Vermilion*

### Imperial Calcasieu Human Services District (IMCAL)

One Lakeshore Drive, Suite 2000

Lake Charles, LA 70607

337-475-3100

*Region 5 - Parishes: Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis*

### Central Louisiana Human Services District (CLHSD)

429 Murray Street, Suite B, Alexandria, LA 71301

318-484-2347

*Region 6 - Parishes: Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon, Winn*

### Northwest Louisiana Human Services District (NLHSD)

3018 Old Minden Road, Suite 1211

Bossier City, LA 71112

318-741-7455

*Region 7 - Parishes: Bienville, Bossier, Caddo, Claiborne, DeSoto, Natchitoches, Red River, Sabine, Webster*

### Northeast Delta Human Services Authority (NEDHSA)

2513 Ferrand Street, Monroe, LA 71201

318-362-3396

*Region 8 - Parishes: Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, West Carroll*

### Florida Parishes Human Services Authority (FPHSA)

835 Pride Drive, Suite B, Hammond, LA 70401

985-543-4730

*Region 9 - Parishes: Livingston, St. Helena, St. Tammany, Tangipahoa, Washington*

### Jefferson Parish Human Services Authority (JPHSA)

1500 River Oaks Rd West, Jefferson, LA 70123

504-838-5257

SYSTEM POINT OF ENTRY (East Bank) 504-838-5429

SYSTEM POINT OF ENTRY (West Bank) 504-371-0214

*Region 10 - Parish: Jefferson*

# HOME & COMMUNITY-BASED SERVICES/WAIVERS

Waivers, or Home and Community-Based Services (HCBS), are programs that provide supports for people with disabilities who require assistance to live at home or in the community. It was originally designed to get people who lived in long-term care facilities back to living at home if it was safe for them to do so. Some of the services provided through Waivers are case management, personal care/respite support, environmental modifications, equipment, and Medicaid. Services are based on the child's disability, not parental income. The Department of Health and Hospitals' Office for Citizens with Developmental Disabilities (OCDD) coordinates the services and determines eligibility.

It is important for families to contact their Human Services District/Authority (HSD) as early as possible to begin the Waiver application process. Even if you don't think you need Waiver services right now, having the assessment done to determine eligibility will get your child into the system of available services. Then if your situation changes or your child's needs become more urgent, you can simply call the HSD again and tell them your child's needs have changed.

## **Tiered Waiver Program**

<https://ldh.la.gov/index.cfm/page/142>

The Tiered Waiver system allows for individuals to be supported in the Waiver that offers the services required to meet their needs. A screening process determines the level of care needed and matches individuals with the most appropriate plan, giving those with urgent or emergent needs priority. Eligibility requirements for all Waiver Programs listed below can be found on the LDH website [www.ldh.la.gov](http://www.ldh.la.gov).

## **Children's Choice (CC) Waiver**

<https://ldh.la.gov/index.cfm/faq/category/16>

The Children's Choice Waiver program provides services in the home and in the community to individuals 0 through 20 years of age, who currently

live at home with their families or who will leave an institution to return home.

Children's Choice Waiver Services include:

- Support Coordination
- Family Support Services
- Center-Based Respite
- Environmental Accessibility Adaptations
- Specialized Medical Equipment and Supplies
- Aquatic Therapy
- Art Therapy
- Hippotherapy/Therapeutic Horseback Riding
- Music Therapy
- Sensory Integration
- Housing Stabilization Transition Services
- Housing Stabilization
- Medical Coverage via the Medicaid Program

## **New Opportunities Waiver (NOW)**

<https://www.ldh.la.gov/index.cfm/page/283>

The New Opportunities Waiver program provides services in the home and in the community to eligible individuals 3 years of age or older. The NOW is appropriate for those individuals for whom home and community-based Waiver services represent a least restrictive treatment alternative. The NOW is intended to provide specific, activity-focused services rather than continuous custodial care.

Services may include:

- Center-Based Respite
- Community Integration and Development
- Day Habilitation and Transportation
- Prevocational Services
- Environmental Accessibilities Adaptations
- Housing Stabilization Services
- Housing Stabilization Transition Services
- Individualized and Family Support (IFS) Service Day & Night
- One-Time Transitional Services
- Personal Emergency Response System



- Adult Companion Care
- Professional Services
- Self-Direction Option
- Skilled Nursing Services
- Specialized Medical Equipment and Supplies
- Substitute Family Care
- Supported Employment and Transportation
- Supported Living

### Supports Waiver (SW)

<https://ldh.la.gov/index.cfm/page/1828>

The Supports Waiver program offers meaningful opportunities through focused, individualized vocational services and community inclusion to people ages 18 and older who qualify.

In addition to medically necessary services, the following waiver services are also available under the Supports Waiver:

- Support Coordination (required case management)
- Supported Employment (Individual and group)
- Prevocational services
- Day Habilitation
- Respite
- Habilitation
- Permanent Supportive Housing Stabilization Transition
- Permanent Supportive Housing Stabilization
- Personal Emergency Response System

### Residential Options Waiver (ROW)

<https://ldh.la.gov/index.cfm/page/1875>

This program provides supports and services in the home and in the community to assist individuals to live on their own who might otherwise need an Intermediate Care Facility. It is a capped Waiver where each person's individual annual budget is based upon his/her assessed support needs, and it is available to eligible individuals of all ages.

Services may include:

- Support Coordination
- Community Living Supports (CLS)
- Host Home
- Companion Care

- Shared Living
- Center-Based Respite Care-Out of Home
- Personal Emergency Response System
- One-Time Transition Services (TEPA)
- Environmental Accessibility Adaptations
- Assistive Technology/Specialized Medical Equipment and Supplies
- Transportation-Community Access
- Professional Services
- Nursing Services
- Dental Services
- Supported Employment
- Prevocational Services
- Day Habilitation
- Housing Stabilization Service
- Housing Stabilization Transition Services
- Adult Day Health Care (ADHC)

### My Notes



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[info@fhfofgno.org](mailto:info@fhfofgno.org)



## MY IMPORTANT CONTACTS

CONTACT	NAME	PHONE NUMBER
<b>Hospital</b>		
<b>Poison Control</b>		1-800-222-1222
<b>Primary Care Physician (PCP)</b>	Dr.	
<b>Pharmacy</b>		
<b>Specialists</b>	Dr.	
	Dr.	
	Dr.	
<b>Dentist</b>	Dr.	
<b>Optometrist</b>	Dr.	
<b>Durable Medical Equipment (DME)</b>		
<b>Home Health Agency</b>		
<b>Insurance Provider</b>		
<b>Medicaid</b>	Customer Service	
My Medicaid Provider is:		
<b>Therapists</b>		
<b>EarlySteps Regional Office</b>		
Family Service Coordination Agency:		
My Family Service Coordinator (FSC) is:		
<b>EarlySteps Therapists</b>		
<b>School</b>		
Principal:		
My Child's Special Education Teacher is:		
My Child's General Education Teachers are:		
<b>School Therapists / Other</b>		



CONTACT	NAME	PHONE NUMBER
<b>Families Helping Families of Greater New Orleans / LaPTIC</b>		<b>1-800-766-7736 or 504-888-9111</b>
<b>Local FHF Center</b>		
<b>Local Human Service District/Authority</b>		
My Support Coordinator is:		
My Support Coordinator's Supervisor is:		
<b>Support Coordination Agency</b> <small>(for Waiver recipients)</small>		
My Support Coordinator is:		
My Support Coordinator's Supervisor is:		
<b>Service Provider Agency</b> <small>(for Waiver recipients)</small>		
My Service Coordinator is:		
My Service Coordinator's Supervisor is:		
<b>OTHER IMPORTANT NUMBERS</b>		



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## COMMON MEDICAL/HEALTH ACRONYMS

ADD	Attention Deficit Disorder	ID	Intellectual Disabilities
ADHD	Attention Deficit Hyperactivity Disorder	IFSP	Individualized Family Support Plan
ASD	Autism Spectrum Disorders	LaCHIP	Louisiana's Children Health Insurance Plan
AT	Assistive Technology	LDH	Louisiana Department of Health
ASL	American Sign Language	LTC	Long Term Care
CP	Cerebral Palsy	MCO	Managed Care Organization
CPOC	Comprehensive Plan of Care	MD	Muscular Dystrophy
CSHCN	Children w/Special Health Care Needs	MH	Mental Health
CYSHCN	Children and Youth w/Special Health Care Needs	MS	Multiple Sclerosis
DB	Deaf-Blind	OCD	Obsessive-Compulsive Disorder
DD	Developmental Delay/Developmental Disabilities	ODD	Oppositional Defiant Disorder
DSW	Direct Support Worker	PCA	Personal Care Attendant
DX	Diagnosis	PCP	Primary Care Physician
ED	Emotional Disturbances	PCS	Personal Care Support
EI	Early Intervention	POC	Plan of Care
EPSDT	Early Periodic Screening, Diagnosis, and Treatment	RX	Prescription Drug
FFF	Family Flexible Funds	SPOE	System Point of Entry
FOC	Freedom of Choice	SSDI	Social Security Disability Insurance
HCBS	Home and Community-Based Services	SSI	Supplemental Security Income
HI	Hearing Impaired	SUN	Screen for Urgency Need
HOH	Hard of Hearing	TBI	Traumatic Brain Injury
HMO	Health Maintenance Organization	TS	Tourette Syndrome

### My Acronyms




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## COMMON SPECIAL EDUCATION ACRONYMS

ADA	Americans w/Disability Act	IEP	Individualized Educational Plan
ABA	Applied Behavior Analysis	IFSP	Individualized Family Support Plan
ABIT	Academic Behavior Intervention Team	LD	Learning Disability
ADR	Alternative Dispute Resolution	LDE	Louisiana Department of Education
APE	Adaptive Physical Education	LEA	Local Education Agency
BESE	Board of Elementary and Secondary Education	LRE	Least Restrictive Environment
EHS	Early Head Start	MDR	Manifestation Determination Review
ELA	English Language Arts	OCR	Office of Civil Rights
ESL	English as a Second Language	OHI	Other Health Impairment
ED	Emotional Disturbance	OI	Orthopedic Impairment
EI	Early Intervention	OT	Occupational Therapy
ELL	English Language Learner	PBIS	Positive Behavior Intervention Supports
ESYS	Extended School Year Services	PT	Physical Therapy
FAPE	Free Appropriate Public Education	PWN	Prior Written Notice
FBA	Functional Behavior Assessment	RTI	Response to Intervention
FERPA	Family Educational Rights and Privacy Act	SBLC	School Building Level Committee
GLE	Grade Level Expectations	Section 504	Section 504 of the Rehabilitation Act
IAP	Individualized Accommodation Plan		
IDEA	Individuals w/Disabilities Education Act	SMART Goal	Specific Measurable, Attainable, Relevant and Timely
IDT	Interdisciplinary Team Meeting		
IEE	Independent Educational Evaluation	SPED	Special Education
		ST	Speech Therapy

### My Notes:



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