



THIS IS THE FIRST TIME I HAVE FELT LIKE MY INPUT ACTUALLY MATTERED

I am writing this because my husband and I are so happy with the outcome of my daughter, Taylor's, IEP. Like many people, we really had trouble understanding the IEP completely, especially the legal aspect of it.

I reached out to Families Helping Families of Greater New Orleans and started speaking with Nicole Desroche and I am so very grateful that I did. She was available to me anytime that I needed her, and answered all of my questions and concerns plus some. She is very knowledgeable and very personable.

Nicole attended my daughter's IEP meeting via phone and was a tremendous help. There were important points that she made that led to some positive changes in my daughter's IEP. Actually, this is the first time I have felt like my input actually mattered. I will stay in contact with Nicole from here on out, again I am so grateful for her help.

Michelle Dubourg